



## Complaint Form / Withdrawal Form

### Contact details

Name and surname of the buyer:

Phone:

E-mail:

Bank connection:

### Return of goods

Order (invoice) number:

Name of goods:

Reason for return: ☐ use of the 14-day statutory return period  
☐ damaged goods  
☐ incomplete order (missing/other goods)  
☐ other reason, please state:

Preferred method of resolution ☐ refund to bank account  
☐ replacement of damaged goods  
☐ delivery of missing goods

Additional information:

If you are sending us the goods together with the complaint, please send them to the following address:

Nature Laboratories, s.r.o.

Areál ÚJV Řež, a.s.

Hlavní 130, Řež, 250 68 Husinec

Czech Republic

**Date:**

**Signature:**